

Cancellation/Missed/Broken Appointments Policy

Missed/Late Cancelled appointments represent a cost to us and to other patients who could have been seen in the time set aside for you. If you need to cancel your well/routine appointment, please contact us at least 24 hours in advance. If you need to cancel your sick/urgent appointment, please contact us at least 2 hours in advance.

Recognizing that “life happens” we do not assess a fee for the first missed appointment.* However, a \$50 fee will be charged for a second missed appointment. A third missed appointment will result in discharge from the practice.

*New patients who miss their first appointment will not be rescheduled.

2018-01-01